



November 6, 2012

To Whom It May Concern:

April Braswell was a speaker at the California Association of Educational Office Professionals (CAEOP) mini-conference. She did a wonderful presentation on "Winning Workplace Communication Skills". Right after her presentation many of our association members came to me to tell me how much they enjoyed her presentation and the information that was presented was very useful and they will be able to put these ideas into practice immediately upon returning to their offices. As the chairman for this conference, I was delighted to hear that. The feedback was so positive that we've invited her back to present again at our next conference.

Sincerely,

A handwritten signature in blue ink that reads "Lorri Kilby".

Lorri Kilby
CAEOP Central District Director